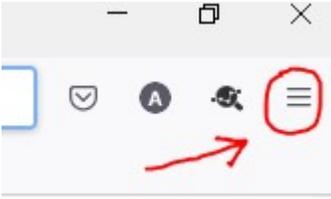
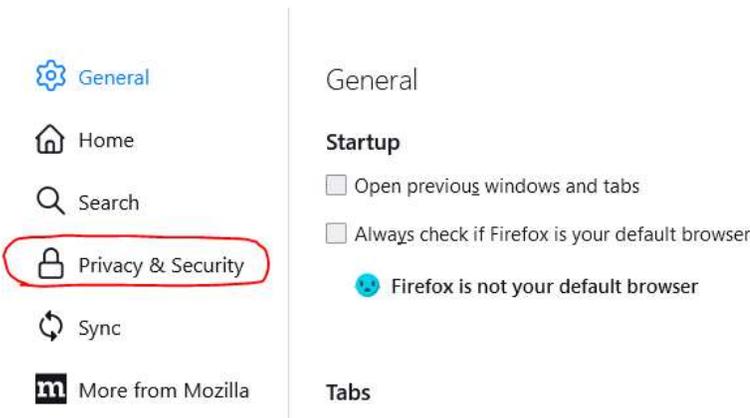


Firefox fix for “Service Invocation Error”:

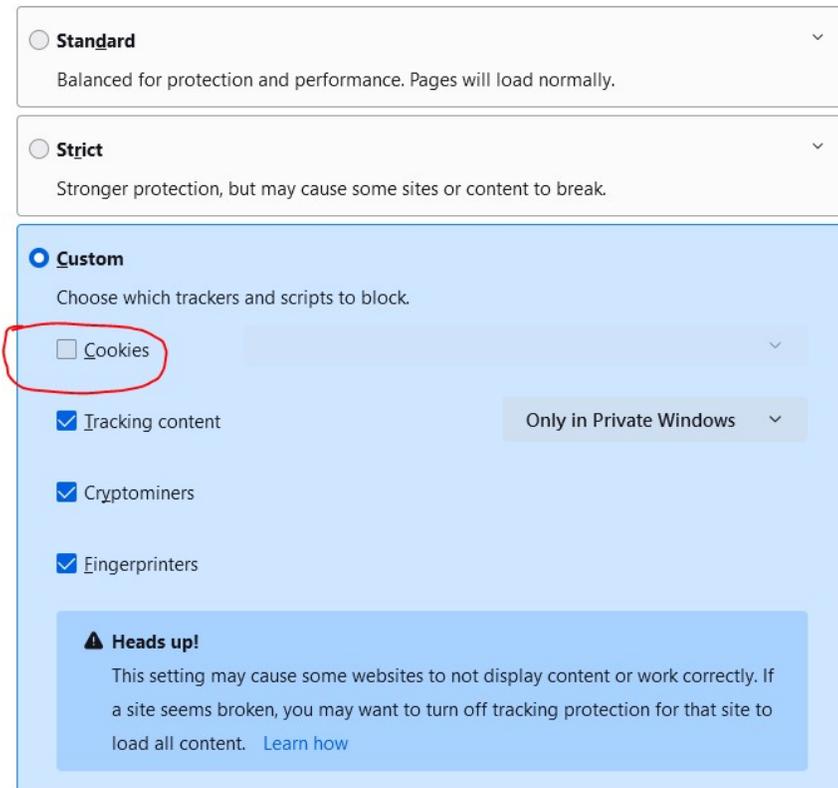
- 1.) Open the Firefox browser and click the three horizontal lines in the right corner under the “X”.



- 2.) Once the menu opens, navigate to and click “Settings”:
- 3.) In the Settings screen, locate and select “Privacy & Security” in the left hand navigation:



- 4.) Once the “Privacy & Security” screen appears, select the “Custom” option, and then UNCHECK the “Cookies” box:



- 5.) Scroll down to “Cookies and Site Data” then click on “Manage Exceptions” then add “quicklaunch.io” and “banxeprod.muw.edu” to the “Allow” address of websites. Allowing these two addresses should add 4 lines to your “Website” list.

Exceptions - Cookies and Site Data

You can specify which websites are always or never allowed to use cookies and site data. Type the exact address of the site you want to manage and then click Block, Allow for Session, or Allow.

Address of website

Website	Status
http://quicklaunch.io	Allow
http://banxeprod.muw.edu	Allow
https://banxeprod.muw.edu	Allow
https://quicklaunch.io	Allow

Click on “Save Changes”.

- 6.) Finally, close all tabs and the browser, and then re-open. You should be good to go! If not, reach out to ITS @ 7287.