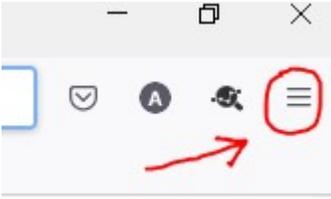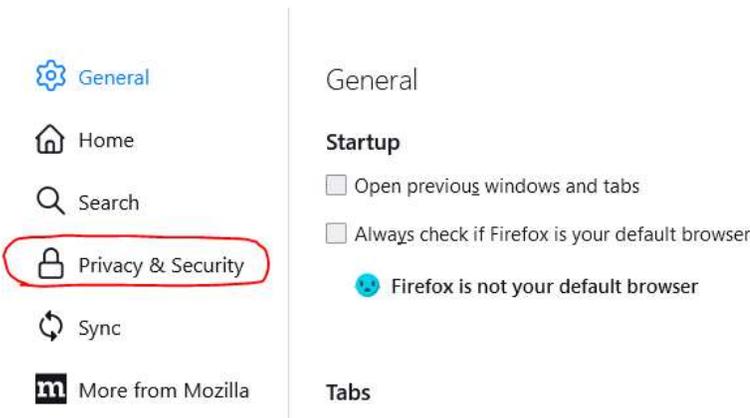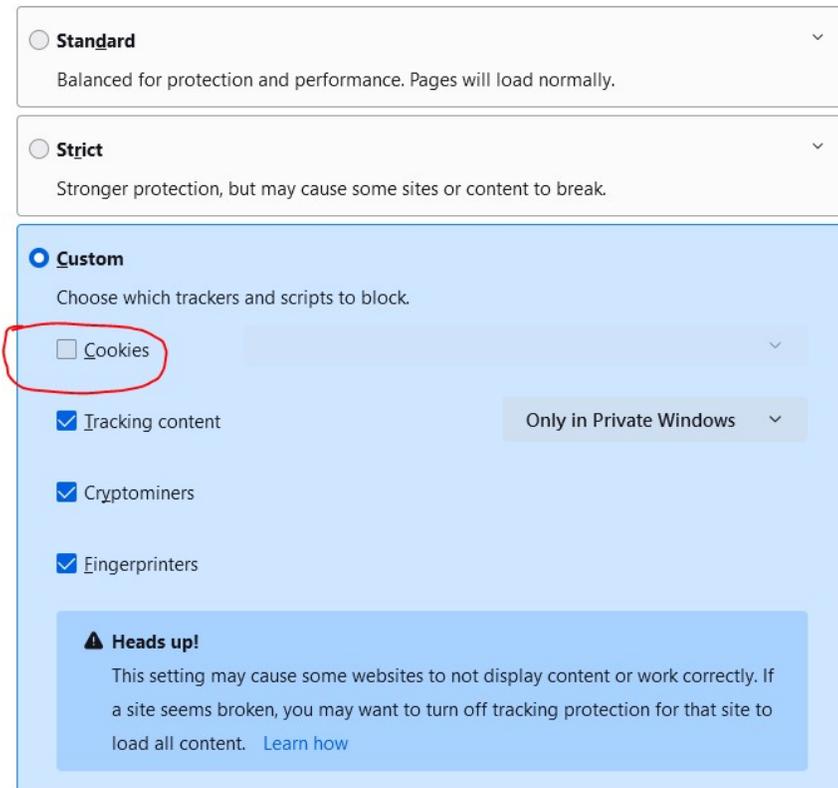Firefox fix for "Service Invocation Error":

1.) Open the Firefox browser and click the three horizontal lines in the right corner under the "X".

2.) Once the menu opens, navigate to and click "Settings":
3.) In the Settings screen, locate and select "Privacy & Security" in the left hand navigation:

4.) Once the "Privacy & Security" screen appears, select the "Custom" option, and then UNCHECK the "Cookies" box:

5.) Scroll down to "Cookies and Site Data" then click on "Manage Exceptions" then add "quicklaunch.io" and "banxeprod.muw.edu" to the "Allow" address of websites. Allowing these two addresses should add 4 lines to your "Website" list.

Click on "Save Changes".

6.) Finally, close all tabs and the browser, and then re-open. You should be good to go! If not, reach out to ITS @ 7287.