

Mississippi University for Women
 MUW Graduation Survey: 2020-2021

| 1 - What is your age? | | | | | | |
|--------------------------|--------|-----------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Less than or equal to 24 | (1) | 376 | 46.31% | | 1.66 | |
| 25-39 | (2) | 333 | 41.01% | | | |
| 40 or over | (3) | 103 | 12.68% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 812/980 (82.86%) | 1.66 | 0.69 | | | | |

| 2 - Are you? | | | | | | |
|------------------|--------|-----------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Married | (1) | 254 | 31.47% | | 1.69 | |
| Single | (2) | 553 | 68.53% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 807/980 (82.35%) | 1.69 | 0.46 | | | | |

| 3 - Race/Ethnicity: {Select All that Apply} | | | | | | |
|---|------------------|-----------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Black or African American | (1) | 315 | 39.18% | | | |
| American Indian or Alaska Native | (2) | 7 | 0.87% | | | |
| White | (3) | 473 | 58.83% | | | |
| Hispanic/Latino | (4) | 16 | 1.99% | | | |
| Native Hawaiian or Other Pacific Islander | (5) | 3 | 0.37% | | | |
| Asian | (6) | 16 | 1.99% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | 804/980 (82.04%) | | | | | |

| 4 - What is your gender? | | | | | | |
|--------------------------|--------|-----------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Female | (1) | 687 | 85.77% | | 1.14 | |
| Male | (2) | 114 | 14.23% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 801/980 (81.73%) | 1.14 | 0.35 | | | | |

| 5 - What is the highest level of education your mother or father completed? | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Master's Degree or higher | (1) | 143 | 17.79% | | 2.89 | |
| Bachelor's Degree | (2) | 196 | 24.38% | | | |
| Associate's Degree | (3) | 167 | 20.77% | | | |
| HS Diploma | (4) | 238 | 29.60% | | | |
| GED | (5) | 23 | 2.86% | | | |
| N/A | (6) | 37 | 4.60% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 804/980 (82.04%) | 2.89 | 1.33 | | | | |

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| 6 - Your degree: | | | | | | | | | |
|---|--------|-----------|---------|-------------------|----|-------|----|-----|----------|
| Response Option | Weight | Frequency | Percent | Percent Responses | | Means | | | |
| Associate's Degree | (1) | 129 | 16.00% | | | 1.94 | | | |
| Bachelor's Degree | (2) | 595 | 73.82% | | | | | | |
| Master's Degree/Post-Master's Certificate | (3) | 81 | 10.05% | | | | | | |
| Doctorate | (4) | 1 | 0.12% | | | | | | |
| | | | | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD | | | | | | | |
| 806/980 (82.24%) | 1.94 | 0.51 | | | | | | | |

| 7 - What College is your degree from? | | | | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----|-------|----|-----|----------|
| Response Option | Weight | Frequency | Percent | Percent Responses | | Means | | | |
| Arts, Sciences, & Education | (1) | 160 | 19.95% | | | 2.43 | | | |
| Business & Professional Studies | (2) | 134 | 16.71% | | | | | | |
| Nursing & Health Sciences | (3) | 508 | 63.34% | | | | | | |
| | | | | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD | | | | | | | |
| 802/980 (81.84%) | 2.43 | 0.80 | | | | | | | |

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8 - What is your major/program area of your degree?

| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
|--|-------------|------------|---------|-------------------|----------|
| Accounting | (1) | 10 | 1.25% | | |
| Art Education | (2) | 0 | 0.00% | | |
| Biology | (3) | 18 | 2.24% | | |
| Business Admin. – BS (GB, HCM, HRM, MGT, MKT, MIS) | (4) | 58 | 7.23% | | |
| Business Admin. – BAS (Culinary Arts, GB, HCM, HRM, Legal Admin., MGT, MIS, MKT) | (5) | 32 | 3.99% | | |
| Business Admin. – Master's | (6) | 9 | 1.12% | | |
| Chemistry | (7) | 0 | 0.00% | | |
| Communication | (8) | 6 | 0.75% | | |
| Creative Writing – Master's | (9) | 7 | 0.87% | | |
| Culinary Arts | (10) | 10 | 1.25% | | |
| Culinary Science/Culinology | (11) | 1 | 0.12% | | |
| Education – Master's | (12) | 5 | 0.62% | | |
| Educational Leadership-Master's | (13) | 4 | 0.50% | | |
| Elementary Education | (14) | 39 | 4.86% | | |
| English (Creative Writing) | (15) | 6 | 0.75% | | |
| Family Studies | (16) | 12 | 1.50% | | |
| Fine Arts (Studio Art, Studio Graphic) | (17) | 5 | 0.62% | | |
| General Studies | (18) | 5 | 0.62% | | |
| Gifted Education - Master's | (19) | 0 | 0.00% | | |
| Health Education - Master's | (20) | 3 | 0.37% | | |
| History (Public History) | (21) | 9 | 1.12% | | |
| Interdisciplinary Studies | (22) | 4 | 0.50% | | |
| Kinesiology (Exercise Science, Exercise Science – Pre-PT, Exercise Science – Pre-OT) | (23) | 20 | 2.49% | | |
| Legal Studies | (24) | 12 | 1.50% | | |
| Mathematics | (25) | 1 | 0.12% | | |
| Music (Music Therapy, Music Education, Music Composition) | (26) | 5 | 0.62% | | |
| Nursing – ASN | (27) | 54 | 6.73% | | |
| Nursing – BSN | (28) | 325 | 40.52% | | |
| Nursing – MSN | (29) | 31 | 3.87% | | |
| Nursing – DNP | (30) | 2 | 0.25% | | |
| Physical Sciences | (31) | 0 | 0.00% | | |
| Physical Theater- Master's | (32) | 0 | 0.00% | | |
| Political Science | (33) | 2 | 0.25% | | |
| Psychology | (34) | 12 | 1.50% | | |
| Public Health Education | (35) | 46 | 5.74% | | |
| Public Health – Master's | (36) | 9 | 1.12% | | |
| Public Safety Administration | (37) | 0 | 0.00% | | |
| Reading/Literacy - Master's | (38) | 2 | 0.25% | | |
| Social Sciences | (39) | 0 | 0.00% | | |
| Spanish | (40) | 3 | 0.37% | | |
| Speech Language Pathology – BS | (41) | 20 | 2.49% | | |
| Speech Language Pathology – Master's | (42) | 14 | 1.75% | | |
| Theatre (Theatre Education) | (43) | 0 | 0.00% | | |
| Women's Leadership – Master's | (44) | 1 | 0.12% | | |
| Women's Studies | (45) | 0 | 0.00% | | |
| | | | | 0 25 50 75 100 | 23.27 |
| | | | | | Question |
| Response Rate | Mean | STD | | | |
| 802/980 (81.84%) | 23.27 | 10.56 | | | |

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| 9 - What was your primary status at MUW? | | | | | | |
|--|--------|-----------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Residence Hall Student | (1) | 55 | 6.92% | | 2.54 | |
| Commuter Student | (2) | 258 | 32.45% | | | |
| Online Student | (3) | 482 | 60.63% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 795/980 (81.12%) | 2.54 | 0.62 | | | | |

| 10 - Did you enter MUW as a transfer student from another college or university? | | | | | | |
|--|--------|-----------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Yes | (1) | 601 | 75.41% | | 1.25 | |
| No | (2) | 196 | 24.59% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 797/980 (81.33%) | 1.25 | 0.43 | | | | |

| 11 - Why did you choose MUW? {Select All that Apply} | | | | | | |
|--|------------------|-----------|---------|-------------------|-------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Able to maintain employment | (1) | 261 | 32.58% | | | |
| Advice of Alumni | (2) | 123 | 15.36% | | | |
| Advice of high school staff | (3) | 16 | 2.00% | | | |
| Advice of parents or relatives/friends | (4) | 166 | 20.72% | | | |
| Athletics | (5) | 45 | 5.62% | | | |
| Good academic reputation | (6) | 436 | 54.43% | | | |
| Good faculty | (7) | 196 | 24.47% | | | |
| Like the size of the university | (8) | 196 | 24.47% | | | |
| Like the social atmosphere | (9) | 87 | 10.86% | | | |
| Low cost of attending | (10) | 326 | 40.70% | | | |
| Nearby location | (11) | 209 | 26.09% | | | |
| Offered financial support | (12) | 163 | 20.35% | | | |
| Offered the program I wanted | (13) | 434 | 54.18% | | | |
| Online class availability | (14) | 369 | 46.07% | | | |
| Only university that accepted me | (15) | 10 | 1.25% | | | |
| Wanted to be with friends | (16) | 18 | 2.25% | | | |
| Other | (17) | 32 | 4.00% | | | |
| | | | | 0 25 50 75 100 | | |
| Response Rate | 801/980 (81.73%) | | | | | |

| 12 - Do you plan to join the MUW Alumni Association? | | | | | | |
|--|--------|-----------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Yes | (1) | 376 | 47.41% | | 1.53 | |
| No | (2) | 417 | 52.59% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 793/980 (80.92%) | 1.53 | 0.50 | | | | |

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| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Intellectual Growth | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 500 | 63.94% | | 1.43 | |
| Good | (2) | 239 | 30.56% | | | |
| Fair | (3) | 34 | 4.35% | | | |
| Poor | (4) | 3 | 0.38% | | | |
| N/A | (5) | 6 | 0.77% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 782/980 (79.8%) | 1.43 | 0.67 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Interpersonal (social) skills | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 397 | 50.96% | | 1.77 | |
| Good | (2) | 260 | 33.38% | | | |
| Fair | (3) | 66 | 8.47% | | | |
| Poor | (4) | 14 | 1.80% | | | |
| N/A | (5) | 42 | 5.39% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 779/980 (79.49%) | 1.77 | 1.05 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Leadership development | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 434 | 55.78% | | 1.60 | |
| Good | (2) | 266 | 34.19% | | | |
| Fair | (3) | 51 | 6.56% | | | |
| Poor | (4) | 9 | 1.16% | | | |
| N/A | (5) | 18 | 2.31% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 778/980 (79.39%) | 1.60 | 0.85 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Involvement in community service | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 349 | 45.03% | | 1.99 | |
| Good | (2) | 241 | 31.10% | | | |
| Fair | (3) | 98 | 12.65% | | | |
| Poor | (4) | 21 | 2.71% | | | |
| N/A | (5) | 66 | 8.52% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 775/980 (79.08%) | 1.99 | 1.21 | | | | |

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| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Preparation for employment | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 428 | 55.51% | | 1.65 | |
| Good | (2) | 241 | 31.26% | | | |
| Fair | (3) | 64 | 8.30% | | | |
| Poor | (4) | 17 | 2.20% | | | |
| N/A | (5) | 21 | 2.72% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 771/980 (78.67%) | 1.65 | 0.92 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|--|--------|-----------|---------|-------------------|----------|--|
| Preparation for further education in some professional, scientific, or scholarly field | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 466 | 59.97% | | 1.57 | |
| Good | (2) | 233 | 29.99% | | | |
| Fair | (3) | 48 | 6.18% | | | |
| Poor | (4) | 8 | 1.03% | | | |
| N/A | (5) | 22 | 2.83% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 777/980 (79.29%) | 1.57 | 0.88 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| General knowledge of different areas of study | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 420 | 53.92% | | 1.67 | |
| Good | (2) | 263 | 33.76% | | | |
| Fair | (3) | 59 | 7.57% | | | |
| Poor | (4) | 7 | 0.90% | | | |
| N/A | (5) | 30 | 3.85% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 779/980 (79.49%) | 1.67 | 0.94 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|--|--------|-----------|---------|-------------------|----------|--|
| Exposure to art, literature, music, drama, and other cultural events | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 341 | 44.17% | | 2.13 | |
| Good | (2) | 225 | 29.15% | | | |
| Fair | (3) | 80 | 10.36% | | | |
| Poor | (4) | 17 | 2.20% | | | |
| N/A | (5) | 109 | 14.12% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 772/980 (78.78%) | 2.13 | 1.37 | | | | |

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| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Written communication skills | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 438 | 56.37% | | 1.56 | |
| Good | (2) | 272 | 35.01% | | | |
| Fair | (3) | 47 | 6.05% | | | |
| Poor | (4) | 7 | 0.90% | | | |
| N/A | (5) | 13 | 1.67% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 777/980 (79.29%) | 1.56 | 0.79 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Oral communication skills | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 416 | 54.03% | | 1.65 | |
| Good | (2) | 265 | 34.42% | | | |
| Fair | (3) | 54 | 7.01% | | | |
| Poor | (4) | 9 | 1.17% | | | |
| N/A | (5) | 26 | 3.38% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 770/980 (78.57%) | 1.65 | 0.92 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Understanding of research methodologies and the scientific method | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 403 | 52.07% | | 1.74 | |
| Good | (2) | 261 | 33.72% | | | |
| Fair | (3) | 61 | 7.88% | | | |
| Poor | (4) | 6 | 0.78% | | | |
| N/A | (5) | 43 | 5.56% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 774/980 (78.98%) | 1.74 | 1.03 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Awareness of other philosophies, cultures, and ways of life | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 384 | 49.61% | | 1.75 | |
| Good | (2) | 280 | 36.18% | | | |
| Fair | (3) | 66 | 8.53% | | | |
| Poor | (4) | 7 | 0.90% | | | |
| N/A | (5) | 37 | 4.78% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 774/980 (78.98%) | 1.75 | 0.99 | | | | |

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| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Technology skills | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 412 | 53.16% | | 1.68 | |
| Good | (2) | 257 | 33.16% | | | |
| Fair | (3) | 72 | 9.29% | | | |
| Poor | (4) | 10 | 1.29% | | | |
| N/A | (5) | 24 | 3.10% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 775/980 (79.08%) | 1.68 | 0.92 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Desire for life-long learning | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 442 | 57.25% | | 1.59 | |
| Good | (2) | 249 | 32.25% | | | |
| Fair | (3) | 53 | 6.87% | | | |
| Poor | (4) | 12 | 1.55% | | | |
| N/A | (5) | 16 | 2.07% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 772/980 (78.78%) | 1.59 | 0.85 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Critical thinking skills | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 457 | 58.74% | | 1.53 | |
| Good | (2) | 262 | 33.68% | | | |
| Fair | (3) | 41 | 5.27% | | | |
| Poor | (4) | 5 | 0.64% | | | |
| N/A | (5) | 13 | 1.67% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 778/980 (79.39%) | 1.53 | 0.77 | | | | |

| 13 - Rate MUW's contribution to your: | | | | | | |
|---------------------------------------|--------|-----------|---------|-------------------|----------|--|
| Problem solving skills | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 447 | 58.66% | | 1.54 | |
| Good | (2) | 252 | 33.07% | | | |
| Fair | (3) | 45 | 5.91% | | | |
| Poor | (4) | 4 | 0.52% | | | |
| N/A | (5) | 14 | 1.84% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 762/980 (77.76%) | 1.54 | 0.79 | | | | |

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| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Instruction in your major | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 484 | 62.53% | | 1.47 | |
| Good | (2) | 234 | 30.23% | | | |
| Fair | (3) | 44 | 5.68% | | | |
| Poor | (4) | 10 | 1.29% | | | |
| N/A | (5) | 2 | 0.26% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 774/980 (78.98%) | 1.47 | 0.69 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Quality faculty-student interaction | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 473 | 61.11% | | 1.50 | |
| Good | (2) | 238 | 30.75% | | | |
| Fair | (3) | 45 | 5.81% | | | |
| Poor | (4) | 12 | 1.55% | | | |
| N/A | (5) | 6 | 0.78% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 774/980 (78.98%) | 1.50 | 0.74 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| A personalized learning environment | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 445 | 58.48% | | 1.56 | |
| Good | (2) | 244 | 32.06% | | | |
| Fair | (3) | 48 | 6.31% | | | |
| Poor | (4) | 11 | 1.45% | | | |
| N/A | (5) | 13 | 1.71% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 761/980 (77.65%) | 1.56 | 0.82 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|--|--------|-----------|---------|-------------------|----------|--|
| Quality of instruction in online courses compared to traditional classroom setting | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 437 | 56.46% | | 1.58 | |
| Good | (2) | 249 | 32.17% | | | |
| Fair | (3) | 66 | 8.53% | | | |
| Poor | (4) | 18 | 2.33% | | | |
| N/A | (5) | 4 | 0.52% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 774/980 (78.98%) | 1.58 | 0.78 | | | | |

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| 14 - Rate MUW's effectiveness in providing: | | | | | |
|--|--------|-----------|---------|-------------------|----------|
| Undergraduate and/or graduate research opportunities | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Excellent | (1) | 409 | 53.05% | | 1.76 |
| Good | (2) | 246 | 31.91% | | |
| Fair | (3) | 55 | 7.13% | | |
| Poor | (4) | 16 | 2.08% | | |
| N/A | (5) | 45 | 5.84% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 771/980 (78.67%) | 1.76 | 1.07 | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | |
|---|--------|-----------|---------|-------------------|----------|
| Service learning (applied class content to identified community problems) | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Excellent | (1) | 405 | 52.73% | | 1.74 |
| Good | (2) | 256 | 33.33% | | |
| Fair | (3) | 52 | 6.77% | | |
| Poor | (4) | 15 | 1.95% | | |
| N/A | (5) | 40 | 5.21% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 768/980 (78.37%) | 1.74 | 1.04 | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | |
|---|--------|-----------|---------|-------------------|----------|
| Opportunities for practical experience (internships, externships, practicums, study abroad, etc.) | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Excellent | (1) | 418 | 54.29% | | 1.80 |
| Good | (2) | 221 | 28.70% | | |
| Fair | (3) | 56 | 7.27% | | |
| Poor | (4) | 17 | 2.21% | | |
| N/A | (5) | 58 | 7.53% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 770/980 (78.57%) | 1.80 | 1.16 | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | |
|---|--------|-----------|---------|-------------------|----------|
| My present attitude toward my degree major | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Excellent | (1) | 494 | 63.99% | | 1.44 |
| Good | (2) | 225 | 29.15% | | |
| Fair | (3) | 44 | 5.70% | | |
| Poor | (4) | 6 | 0.78% | | |
| N/A | (5) | 3 | 0.39% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 772/980 (78.78%) | 1.44 | 0.67 | | | |

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| 14 - Rate MUW's effectiveness in providing: | | | | | |
|---|-------------|------------|---------|-------------------|----------|
| Awareness of national and global issues | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Excellent | (1) | 419 | 54.27% | | 1.66 |
| Good | (2) | 257 | 33.29% | | |
| Fair | (3) | 62 | 8.03% | | |
| Poor | (4) | 11 | 1.42% | | |
| N/A | (5) | 23 | 2.98% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 772/980 (78.78%) | 1.66 | 0.91 | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | |
|---|-------------|------------|---------|-------------------|----------|
| An engaging learning environment | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Excellent | (1) | 467 | 60.49% | | 1.50 |
| Good | (2) | 244 | 31.61% | | |
| Fair | (3) | 47 | 6.09% | | |
| Poor | (4) | 7 | 0.91% | | |
| N/A | (5) | 7 | 0.91% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 772/980 (78.78%) | 1.50 | 0.73 | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | |
|---|-------------|------------|---------|-------------------|----------|
| Registration | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Excellent | (1) | 447 | 58.13% | | 1.53 |
| Good | (2) | 257 | 33.42% | | |
| Fair | (3) | 50 | 6.50% | | |
| Poor | (4) | 10 | 1.30% | | |
| N/A | (5) | 5 | 0.65% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 769/980 (78.47%) | 1.53 | 0.73 | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | |
|---|-------------|------------|---------|-------------------|----------|
| Academic advising | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Excellent | (1) | 463 | 60.05% | | 1.55 |
| Good | (2) | 224 | 29.05% | | |
| Fair | (3) | 60 | 7.78% | | |
| Poor | (4) | 18 | 2.33% | | |
| N/A | (5) | 6 | 0.78% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 771/980 (78.67%) | 1.55 | 0.80 | | | |

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| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|--|--------|-----------|---------|-------------------|----------|--|
| Academic support services (e.g. math, reading, and writing labs; tutorial support; and remedial courses) | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 384 | 49.87% | | 2.01 | |
| Good | (2) | 221 | 28.70% | | | |
| Fair | (3) | 47 | 6.10% | | | |
| Poor | (4) | 8 | 1.04% | | | |
| N/A | (5) | 110 | 14.29% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 770/980 (78.57%) | 2.01 | 1.37 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Proctoring Services | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 351 | 45.64% | | 2.13 | |
| Good | (2) | 232 | 30.17% | | | |
| Fair | (3) | 47 | 6.11% | | | |
| Poor | (4) | 11 | 1.43% | | | |
| N/A | (5) | 128 | 16.64% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 769/980 (78.47%) | 2.13 | 1.43 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Library services | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 422 | 54.73% | | 1.80 | |
| Good | (2) | 230 | 29.83% | | | |
| Fair | (3) | 43 | 5.58% | | | |
| Poor | (4) | 7 | 0.91% | | | |
| N/A | (5) | 69 | 8.95% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 771/980 (78.67%) | 1.80 | 1.19 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Career services | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 344 | 44.85% | | 2.20 | |
| Good | (2) | 218 | 28.42% | | | |
| Fair | (3) | 49 | 6.39% | | | |
| Poor | (4) | 16 | 2.09% | | | |
| N/A | (5) | 140 | 18.25% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 767/980 (78.27%) | 2.20 | 1.48 | | | | |

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| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Counseling services | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 339 | 44.14% | | 2.31 | |
| Good | (2) | 200 | 26.04% | | | |
| Fair | (3) | 52 | 6.77% | | | |
| Poor | (4) | 6 | 0.78% | | | |
| N/A | (5) | 171 | 22.27% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 768/980 (78.37%) | 2.31 | 1.57 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Health services | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 342 | 44.71% | | 2.30 | |
| Good | (2) | 198 | 25.88% | | | |
| Fair | (3) | 49 | 6.41% | | | |
| Poor | (4) | 9 | 1.18% | | | |
| N/A | (5) | 167 | 21.83% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 765/980 (78.06%) | 2.30 | 1.56 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|--|--------|-----------|---------|-------------------|----------|--|
| Accessible facilities for people with disabilities | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 302 | 39.17% | | 2.61 | |
| Good | (2) | 178 | 23.09% | | | |
| Fair | (3) | 44 | 5.71% | | | |
| Poor | (4) | 13 | 1.69% | | | |
| N/A | (5) | 234 | 30.35% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 771/980 (78.67%) | 2.61 | 1.70 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|--|--------|-----------|---------|-------------------|----------|--|
| Academic accommodations for people with disabilities | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 304 | 39.63% | | 2.59 | |
| Good | (2) | 180 | 23.47% | | | |
| Fair | (3) | 41 | 5.35% | | | |
| Poor | (4) | 8 | 1.04% | | | |
| N/A | (5) | 234 | 30.51% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 767/980 (78.27%) | 2.59 | 1.70 | | | | |

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| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Housing and Residence Life | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 258 | 33.64% | | 2.88 | |
| Good | (2) | 151 | 19.69% | | | |
| Fair | (3) | 56 | 7.30% | | | |
| Poor | (4) | 26 | 3.39% | | | |
| N/A | (5) | 276 | 35.98% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 767/980 (78.27%) | 2.88 | 1.73 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|--|--------|-----------|---------|-------------------|----------|--|
| Services for commuter students (awareness of campus events, lounges, etc.) | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 307 | 40.18% | | 2.39 | |
| Good | (2) | 213 | 27.88% | | | |
| Fair | (3) | 51 | 6.68% | | | |
| Poor | (4) | 26 | 3.40% | | | |
| N/A | (5) | 167 | 21.86% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 764/980 (77.96%) | 2.39 | 1.56 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Food service on campus | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 284 | 36.88% | | 2.55 | |
| Good | (2) | 201 | 26.10% | | | |
| Fair | (3) | 63 | 8.18% | | | |
| Poor | (4) | 24 | 3.12% | | | |
| N/A | (5) | 198 | 25.71% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 770/980 (78.57%) | 2.55 | 1.61 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Campus sponsored recreational activities | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 289 | 37.73% | | 2.60 | |
| Good | (2) | 186 | 24.28% | | | |
| Fair | (3) | 57 | 7.44% | | | |
| Poor | (4) | 11 | 1.44% | | | |
| N/A | (5) | 223 | 29.11% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 766/980 (78.16%) | 2.60 | 1.67 | | | | |

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| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Student life (extra-curricular activities) | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 293 | 38.05% | | 2.60 | |
| Good | (2) | 182 | 23.64% | | | |
| Fair | (3) | 58 | 7.53% | | | |
| Poor | (4) | 14 | 1.82% | | | |
| N/A | (5) | 223 | 28.96% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 770/980 (78.57%) | 2.60 | 1.67 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Reservations for meeting spaces | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 302 | 39.37% | | 2.58 | |
| Good | (2) | 178 | 23.21% | | | |
| Fair | (3) | 49 | 6.39% | | | |
| Poor | (4) | 15 | 1.96% | | | |
| N/A | (5) | 223 | 29.07% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 767/980 (78.27%) | 2.58 | 1.68 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| Facilities maintenance | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 313 | 40.76% | | 2.43 | |
| Good | (2) | 195 | 25.39% | | | |
| Fair | (3) | 59 | 7.68% | | | |
| Poor | (4) | 18 | 2.34% | | | |
| N/A | (5) | 183 | 23.83% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 768/980 (78.37%) | 2.43 | 1.59 | | | | |

| 14 - Rate MUW's effectiveness in providing: | | | | | | |
|---|--------|-----------|---------|-------------------|----------|--|
| A safe environment | | | | | | |
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 358 | 47.11% | | 2.14 | |
| Good | (2) | 215 | 28.29% | | | |
| Fair | (3) | 44 | 5.79% | | | |
| Poor | (4) | 9 | 1.18% | | | |
| N/A | (5) | 134 | 17.63% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 760/980 (77.55%) | 2.14 | 1.47 | | | | |

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| 15 - Overall, how satisfied are you with the quality of your overall collegiate experience? | | | | | | |
|---|-------------|------------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Very Satisfied | (1) | 475 | 60.66% | | 1.48 | |
| Satisfied | (2) | 255 | 32.57% | | | |
| Neutral | (3) | 43 | 5.49% | | | |
| Dissatisfied | (4) | 9 | 1.15% | | | |
| Very Dissatisfied | (5) | 1 | 0.13% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 783/980 (79.9%) | 1.48 | 0.67 | | | | |

| 16 - During most of the terms you attended MUW, what was your employment status? | | | | | | |
|--|-------------|------------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Full-time | (1) | 444 | 56.63% | | 1.61 | |
| Part-time | (2) | 199 | 25.38% | | | |
| Not employed | (3) | 141 | 17.98% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 784/980 (80%) | 1.61 | 0.77 | | | | |

| 17 - What is your current employment status? {Select All that Apply} | | | | | | |
|--|------------------|-----------|---------|-------------------|-------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Secured Full-Time Employment in Field of Study | (1) | 233 | 29.57% | | | |
| Searching for Full-Time Employment in Field of Study | (2) | 140 | 17.77% | | | |
| Currently Employed Full-Time in Field of Study | (3) | 149 | 18.91% | | | |
| Currently Employed Full-Time | (4) | 165 | 20.94% | | | |
| Currently Employed Part-Time | (5) | 112 | 14.21% | | | |
| N/A | (6) | 105 | 13.32% | | | |
| | | | | 0 25 50 75 100 | | |
| Response Rate | 788/980 (80.41%) | | | | | |

| 18 - Please indicate the range of your starting salary. | | | | | | |
|---|-------------|------------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Under \$25,000 | (1) | 113 | 14.68% | | 4.45 | |
| \$25,000-\$35,000 | (2) | 78 | 10.13% | | | |
| \$35,001-\$45,000 | (3) | 110 | 14.29% | | | |
| \$45,001-\$55,000 | (4) | 121 | 15.71% | | | |
| \$55,001-\$65,000 | (5) | 103 | 13.38% | | | |
| \$65,001-\$75,000 | (6) | 51 | 6.62% | | | |
| More than \$75,000 | (7) | 33 | 4.29% | | | |
| N/A | (8) | 161 | 20.91% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 770/980 (78.57%) | 4.45 | 2.41 | | | | |

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| 19 - What are your future plans beyond employment? {Select All that Apply} | | | | | |
|--|------------------|-----------|---------|-------------------|-------|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| To complete a Bachelor's Degree | (1) | 160 | 21.05% | | |
| To attend graduate/professional school | (2) | 451 | 59.34% | | |
| To join the Military Service | (3) | 12 | 1.58% | | |
| To join a Service Program (e.g. Peace Corps, AmeriCorps, etc.) | (4) | 11 | 1.45% | | |
| Do not plan to work or attend school within the next six months | (5) | 47 | 6.18% | | |
| Other | (6) | 196 | 25.79% | | |
| | | | | 0 25 50 75 100 | |
| Response Rate | 760/980 (77.55%) | | | | |

| 20 - Do you know what Title IX means? | | | | | |
|---------------------------------------|-------------|------------|---------|-------------------|----------|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Yes | (1) | 640 | 82.90% | | 1.17 |
| No | (2) | 132 | 17.10% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 772/980 (78.78%) | 1.17 | 0.38 | | | |

| 21 - Are you aware that MUW has a sexual misconduct policy? | | | | | |
|---|-------------|------------|---------|-------------------|----------|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Yes | (1) | 730 | 94.32% | | 1.06 |
| No | (2) | 44 | 5.68% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 774/980 (78.98%) | 1.06 | 0.23 | | | |

| 22 - Are you aware of how to file a sexual misconduct report? | | | | | |
|---|-------------|------------|---------|-------------------|----------|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Yes | (1) | 621 | 79.51% | | 1.20 |
| No | (2) | 160 | 20.49% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 781/980 (79.69%) | 1.20 | 0.40 | | | |

| 23 - Did you receive any financial assistance while attending MUW? | | | | | |
|--|-------------|------------|---------|-------------------|----------|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means |
| Yes | (1) | 685 | 88.05% | | 1.12 |
| No | (2) | 93 | 11.95% | | |
| | | | | 0 25 50 75 100 | Question |
| Response Rate | Mean | STD | | | |
| 778/980 (79.39%) | 1.12 | 0.32 | | | |

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| 24 - If YES, what type of financial aid did you receive? {Select All that Apply} | | | | | | |
|--|------------------|-----------|---------|-------------------|-------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Federal Pell Grants or SEOG Grants | (1) | 360 | 51.80% | | | |
| Federal Work Study | (2) | 40 | 5.76% | | | |
| Institutional Scholarship | (3) | 280 | 40.29% | | | |
| Loans | (4) | 412 | 59.28% | | | |
| State Grants (MESG, MTAG, William Winter, HELP, etc.) | (5) | 195 | 28.06% | | | |
| Other | (6) | 66 | 9.50% | | | |
| | | | | 0 25 50 75 100 | | |
| Response Rate | 695/980 (70.92%) | | | | | |







| 25 - Were you aware of the financial aid policies, student deadlines, and disbursement dates? | | | | | | |
|---|-------------|------------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Yes | (1) | 686 | 89.67% | | 1.10 | |
| No | (2) | 79 | 10.33% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 765/980 (78.06%) | 1.10 | 0.30 | | | | |

| 26 - Overall, how would you rate the financial aid process (from application to receipt of funds)? | | | | | | |
|--|-------------|------------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 333 | 43.19% | | 1.97 | |
| Good | (2) | 261 | 33.85% | | | |
| Fair | (3) | 104 | 13.49% | | | |
| Poor | (4) | 16 | 2.08% | | | |
| N/A | (5) | 57 | 7.39% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 771/980 (78.67%) | 1.97 | 1.15 | | | | |

| 27 - Overall, how would you rate the functions of University Accounting (billing, payments, etc.)? | | | | | | |
|--|-------------|------------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 360 | 46.94% | | 1.73 | |
| Good | (2) | 297 | 38.72% | | | |
| Fair | (3) | 81 | 10.56% | | | |
| Poor | (4) | 13 | 1.69% | | | |
| N/A | (5) | 16 | 2.09% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 767/980 (78.27%) | 1.73 | 0.87 | | | | |

| 28 - Overall, how would you rate the registrar processes (including updating personal/academic information, adding/dropping classes, degree audit processing, applying for graduation, transcript processing, etc.)? | | | | | | |
|--|-------------|------------|---------|-------------------|----------|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 395 | 51.23% | | 1.61 | |
| Good | (2) | 292 | 37.87% | | | |
| Fair | (3) | 73 | 9.47% | | | |
| Poor | (4) | 11 | 1.43% | | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 771/980 (78.67%) | 1.61 | 0.72 | | | | |

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| 29 - Overall, how would you rate your experience with Human Resources? | | | | | | |
|--|--------|-----------|---------|--|---|--|
| Response Option | Weight | Frequency | Percent | Percent Responses | Means | |
| Excellent | (1) | 336 | 43.64% |  | <div style="text-align: center;">2.21</div>  | |
| Good | (2) | 225 | 29.22% |  | | |
| Fair | (3) | 60 | 7.79% |  | | |
| Poor | (4) | 7 | 0.91% |  | | |
| N/A | (5) | 142 | 18.44% |  | | |
| | | | | 0 25 50 75 100 | Question | |
| Response Rate | Mean | STD | | | | |
| 770/980 (78.57%) | 2.21 | 1.47 | | | | |