Campus Technology Advisory Council Minutes November 9, 2017

Present – David Brooking, Lynn Dobbs, Rodney Godfrey, Amber Handy, Lisa McDaniel, Jennifer Moore, Susan Sobley, Rich Sobolewski, Scott Tollison, Jessica Henry, Barry Smith, Nicole Welch, Irene Pintada, Donna Williams, Melanie Freeman, Hillary Richardson

Minutes were approved for the 09/29/2017 meeting with a motion from Rich Sobolewski and a second from Hillary Richardson.

- 1. Review of the draft Annual Progress Report
 - a. Suggestions were made to explain why desired tasks were not met
 - b. Formatting could be different and more similar to original desired stated
 - c. A definition of the ratings would be helpful and to discuss each area what tasks fall within the ratings.
 - d. A new draft will be completed and sent to the group for review.
- 2. How to get to a new Desired State
 - a. The original process was an open ended survey with two broad questions sent to faculty, staff, and students. The group voted on the items mentioned in the survey results and then ranked them. It was decided that the same process would duplicated for the new desired state of technology. In addition, any task that is not out dated and not complete should be added to the ranking.
- 3. Review of Technology Satisfaction Survey Results
 - a. The results were very positive. The student survey mentioned repeatedly their unhappiness with campus WiFi availability and the need to login repeatedly. These two items have since been addressed, but will continue to be assessed.
- 4. Mobile app update
 - a. The app will have a soft release the week after Thanksgiving with a press release on December 11th.